

## **QUESTIONS TO ASK “EXPERTS” - COMPILED BY JEN BETZ**

*(Note: Jen saved her children from being sent to Family Bridges (FB) by asking these questions)*

- Who owns Family Bridges?
- Why is no one from Family Bridges here to represent themselves?
- Why is this second and third-party involvement and information?
- If you're referring to this program, you should have all the information to answer the following questions? I have tried to make contact and I've asked for the information; I have received no answers.
- Has FB or a representative from FB ever come to court to defend and answer why this program is necessary?
- Why is it necessary for FB to have a court order for their program, why is sole custody a requirement?
- What state licensing board is FB under?
- How is Randy Rand specifically involved, have you spoke to him, or has the professional referring spoken to him?
- Why does he no longer practice?
- What did his board sanction him for?
- Where is the signed release allowing Randy to speak with the mental health professionals, why wasn't I given a copy to see or sign (ask for it prior to court)?
- Randy lost his license, so what exactly was he doing talking to a therapist, what is his involvement?
- Why is the therapist involved in the case speaking to FB without telling all parties? Why was this kept secret?
- Why is there no Tax ID for FB?
- What is FB filed under with the state? Is it state regulated?
- All schools and businesses that work with children have staff directories, business address and location of where children are, where is this information for FB? Why can't I locate a staff directory?
- Where is the intake form and why wasn't I provided a copy?
- Why weren't individual therapists involved or given the intake form?
- What adjustments are made for children with IEPs, and 504s?
- How do you follow specific ADA laws for children with their disabilities?
- Do you change standardized care/treatment for children that have prior diagnosis?
- Where specifically are children being 'treated' and what is the business address?
- Is this treatment happening in hotels? How is that appropriate and why is that happening?

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- Is FB licensed?
- What are they licensed in?
- What is the curriculum?
- What is the scope of practice?
- If FB is ‘educational’, who are they accredited by?
- Why can’t insurance be billed?
- How do you measure success?
- What is the diagnostic code for treatment? Dr. Head states in a letter to court and in her testimony, that FB has ‘proven treatment’ -- what treatment, therapeutic or educational?
- How do you bill?
- The professionals that work directly with children, what type of license do they have?
- What type of continuing accreditations do they take?
- Are there financial kickbacks to the therapists that refer?
- What happens when families can’t afford the after care program?
- What assessment has been done for this family?
- Is that assessment separate and unattached to the lawyers involved?
- Is there an assessment that exists outside of the parties referring?
- Does the licensing board of the professionals referring to FB acknowledge, promote and support FB?
- What is the scope of practice?
- What and where are the policies and practices of FB (I asked for copies of these things and never received it’s important to ask these things from the one referring to FB)?
- Why is there a transportation team? Who are they? How is the use of transport agents beneficial to the children?
- How is this therapeutically appropriate for children?
- Mother never had an assessment done for “alienation” why?
- Children never had an assessment done why?
- Does one even exist?
- Would this be a mental health assessment?
- Define how FB is an appropriate treatment if assessments were not done for each individual?
- How does FB get paid?

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- On average, how much does the FB program cost from start to completion, including after care?
- Who first contacted FB? The lawyer?
- The reunification therapist?
- Why has mother not been involved in any of this process?
- What is the process for FB?
- Is FB considered a therapeutic facility?
- Is FB an accredited educational facility?
- It's a no to both these answers because FB it's just a "for-profit" business?
- Why are lawyers so heavily involved in this process?
- FB and reunification therapist have labeled this family with "parental alienation" but who specifically is being diagnosed with it, the children the accused parent, or the accusing parent?
- There cannot be a one-size-fits-all diagnosis for the entire family so what is the individual assessment for each person (there is no assessment that exists -professionals just check boxes and make up their own. Ask for proof of the assessment and diagnostic tools used to diagnose and the standardized treatment of care that they are using)?
- Reunification therapy cannot be billed by insurance because there is no diagnostic code or medical code that exists. Is this accurate (it's all out of pocket because their boards do not acknowledge it as treatment)? Please note: if they are using a diagnostic code it can be reported to insurance because it would be a misuse of coding.
- Ask reunification therapist what their board approved treatment is.
- Ask if their board approves of the diagnosis they're using and labeling.
- Ask for the records from the reunification therapist if they aren't accurate challenge them.